IDM - INTINOR DIREKT MANAGEMENT. YOUR ALL-IN-ONE SOLUTION FOR REAL TIME MANAGEMENT AND CONTROL

Building upon the robust foundation of ISS (Intinor System for Statistics and Supervision), Intinor Direkt Management (IDM) delivers the next-generation remote management for the Direkt series. IDM features advanced monitoring and configuration, enhanced troubleshooting capabilities and an intuitive interface designed for a smooth and efficient broadcast workflow.
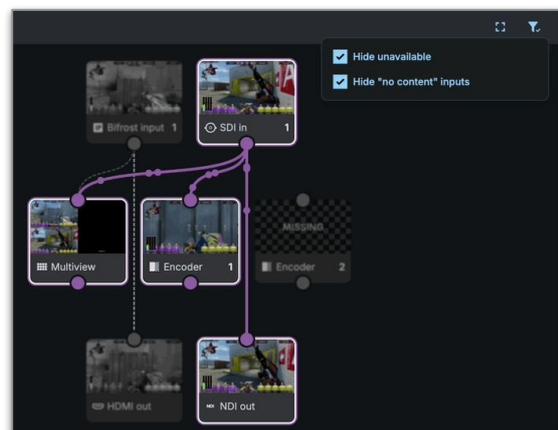
REAL TIME MONITORING AND MANAGEMENT

The IDM platform provides comprehensive remote monitoring, featuring an instant overview of all your Direkt units' and network statuses, alongside connected inputs. Enhanced statistical visualizations and intuitive dashboards facilitates supervision, and 'smart links' provide effortless navigation for configuration adjustments. The ability to customize views and namings supports an optimized and streamlined workflow.

DETAILED DATA & STATISTICS

With IDM you can easily deep-dive into live video workflows and get detailed statistics across multiple measurement points. This capability is invaluable for managing intricate systems with numerous Direkt units. By comparing critical reference points, including delivery endpoints and intermediate network transitions, you can swiftly identify

and resolve the root causes of any image disturbances, ensuring optimal broadcast quality.

The Router panel view offers dynamic control, allowing for seamless drag-and-drop

![Intinor logo]
WE ARE DIREKT

IDM KEY FEATURES

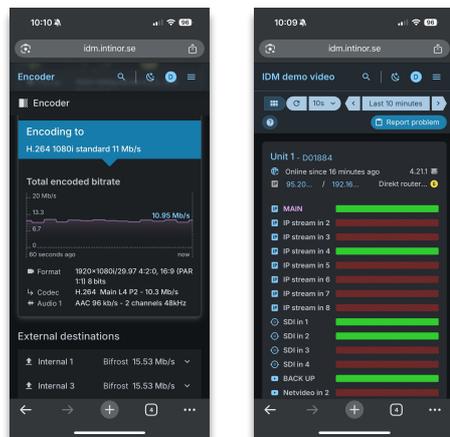➔ **REAL TIME MANAGEMENT AND CONTROL**
The IDM tool, accessible enables comprehensive remote monitoring and management. This enhances operational flexibility and reduces the need for on-site interventions.

➔ **EFFICIENT TROUBLESHOOTING**
IDM tool streamlines troubleshooting by pinpointing issues within seconds, facilitating swift corrective actions. Leveraging its enhanced diagnostic tools, IDM minimizes downtime and optimizes system performance.

➔ **MOBILE ACCESS**
With IDM, you can manage and monitor your broadcasts right from your mobile device, giving you total flexibility.

IDM mobile view gives you complete control on the go

➔ **REAL TIME SMART ALERTS**
The system includes customizable smart alerts, delivering critical notifications directly by email or SMS. The alerts can be triggered by conditions including disconnected units, unavailable streams, abnormal temperature readings, and hardware malfunctions. Notifications can be simultaneously directed to both Intinor Support and your team, ensuring timely responses.

➔ **2FA FOR IMPROVED SECURITY**
To enhance security, the system supports different user permissions and Two-Factor Authentication (2FA). When 2FA is required, users will be prompted to enroll upon their next login, thereby establishing an essential additional layer of protection for all system access. This reinforces data integrity and operational security.

➔ **OPEN REST API FOR CUSTOM INTEGRATIONS**
The IDM platform is built upon Intinor's open REST API, providing customers with the power to develop custom integrations. This flexibility enables businesses to tailor solutions to their unique requirements, ensuring seamless compatibility with existing workflows and third-party systems. The API ensures secure communication and granular control, fostering innovation and maximizing overall efficiency.

SERVICE LEVEL AGREEMENT (SLA)
Intinor is committed to providing exceptional support to ensure the optimal performance of our products. Customers with an active Service Level Agreement (SLA) gain access to our skilled technical support team, the comprehensive IDM platform, firmware upgrades and number of additional benefits.

The **IDM Observer** module is available to all users, offering continuous monitoring capabilities for all connected Direkt units.

For advanced system management, **IDM Operator, Remote Control**, and **API Remote** functionalities are accessible across all SLA levels, providing comprehensive tools for effective and efficient system oversight.